

RETURNS FORM



Dear Customer,
 Thank you for your order.
 We always aim to fulfil your expectations.
 Should an item need to be returned, please complete the return slip and send together with postage paid to the following address:

Engelbert Strauss GmbH & Co. KG
 Am Distelrasen 900
 D-36381 Schlüchtern

If you have any enquiries please feel free to contact us on **+49 6050 - 9710 89075**
 or **info@strauss.de**

Sender:

Customer-No.

Order-No.

I AM RETURNING:

Product description	Article no.	Size	Quantity	Reason

PLEASE EXCHANGE WITH:

Product description	Article no.	Size	Quantity

Reason for return:

Complete Fit	too big	too small
	11	12
I don't like the item		
Material		13
Cut		14
Colour / Pattern		15
Quality		
Faulty / damaged		16
Description of fault:		

Delivery		
Delivered too late		17
Delivered incorrectly		18
Sample Order		19

The following cannot be exchanged:

- worn and washed clothing/shoes
- opened packages of technical goods (printer cartridges/calculators)
- personalised items (embroidered/printed goods etc.)

CONTACT PERSON:

Mrs / Mr: _____
 Phone _____
 Email _____